**Briefing Note for Dr Aru and Partners-PPG Meeting 7th August**

1. **South Southwark Locality PPG Meeting 3rd July 5.30-7.15**
* **Clinical Effectiveness in Southwark,** presentation by Dr SH. They are producing a number of local clinical guidelines for GPs on medical conditions most frequently treated in Southwark. Local GPs encouraged to draw on these when treating patients.

They have completed and launched first tranche of guidelines covering Type2 diabetes, hypertension, and Atrial Fibrillation. The next tranch will will be available in October 2018, and includes a breathlessness pathway, heart failure, asthma, COPD.

Support will be available to GPs and Nurses to deliver best practice care. The guidelines will also help to provide important clinical information to help inform better health care in the future.

The CES project is based on a successful CES scheme which has been operating in east London which has produced the best results from UK general practices across a wide range of long term conditions.

**Question – Is our practice adopting the CES guidelines?**

**Brief update on the new Health Centre in Dulwich**, from JK - Patient rep on the Dulwich Programme Board.

3 patient’s surveys are being completed to explore various options and services to be provided. One will explore future location of th 8-8 (extended care service) ie will it remain at Lister or be relocated to Dulwich.

Many PPG reps had not been sent a survey form to complete. Agreed this would be recirculated.

**Question- has our practice/patients been consulted?**

* **E-consult service** is a service that allows patients to securely message the practice to ask their doctor a question. They will then aim to reply to you within 48 hours. This is not a service for urgent medical inquiries or if you are unwell.

The aim is to gradually roll out the system across Southwark. A few practices are taking part in the first wave.

There are some short films which give patients a better understanding of the system;

<https://www.youtube.com/watch?v=tbg1AhKmZkU&feature=youtu.be>

<https://econsult.net/>

<https://www.youtube.com/watch?v=Gx7Msf9TMA>

The National Association of Patients Participation (NAPP) report from 2016 **‘ Making online GP services work well for patients’** gives some useful questions for PPGs to consider about on line services.

**Questions- when does the practice envisage implementing E-consult?**

* **Would it be worth showing the films at a future PPG meeting, and asking a rep from the CCG to come along speak to us?**
* **Rep at future Locality Meetings**
1. **Southwark CCG- Engagement and Patient Experience Committee (EPEC) Meeting 27th July 2-4.30**

**The EPEC reports to Southwark CCG Governing Body, and was established to “monitor and ensure that the CCG engages patients in decision making processes”. NHS England guidance gives examples of such engagement work, as including the public in governance (how the CCG operates), explain public involvement in commissioning plans/business plans, hold providers to account etc.**

**EPEC is chaired by the CCG Lay Member for patient and public involvement, J E, and meets 6 times a year for 3 hours per meeting, alternating day and evening meetings. Membership includes a GP clinical lead for engagement, CCG officers, Healthwatch Southwark and the Forum for Equality and Human Rights in Southwark and local people ie Lay Members.**

**The CCG recently expanded the membership of EPEC to local people with relevant experience. I have been nominated to join the EPEC and attended an initial induction workshop, which took place on the 27th July.**

**Notes taken by DC**